

Connecting students, teachers, staff, and parents using cloud telephony

Background and Challenges

A robust, fit-for-purpose telephony system is crucial for any school or academic institution. It must always meet the thresholds of its day-to-day operations, prioritise calls, and help mandate safety and security.

School decision-makers should always consider these factors when introducing and deploying a phone system; however, it isn't just about these factors anymore. It's also about future-proofing and minimising disruption.

With the impending PSTN Switch-Off in January 2027, all traditional phone systems will stop working, making it imperative to consider alternative solutions.



With rapid modernisation and the switch-off of old infrastructure comes the need for a **cloud-based telephony solution**.

Schools require features like call prioritising, call queuing, and instant messaging to cope with demand and the need for quick responses. Cloud telephony not only meets these demands, it exceeds them, too.

The Solution

In deciding a solution, decision-makers and educators need to consider the needs of teachers and other staff members.

Stream's cloud PBX platform, *VoiceLogic*, simplifies communications within schools. Its range of features covers all grounds for schools and other academic institutions, ensuring safety and reducing costs.

Teachers can:

- Connect with colleagues, administration, or support staff without leaving the classroom
- Manage parent calls easily through voicemail and extensions
- Receive essential notifications during emergencies and lockdowns
- Remote access for coordinating with other teachers or attending virtual staff meetings
- Mitigate any disruptions to teaching

Staff and administrators can:

- Enjoy centralised communication
- Automate attendance tracking
- Yield substantial cost savings through consolidation into one centralised system

After 2027's PSTN Switch-Off, all traditional copper-based phone lines will cease to function. It's therefore crucial to get ahead and switch to a cloud-based VoIP (Voice over Internet Protocol) solution like VoiceLogic.

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